Army FOIA, Privacy and Records Management Conference 2009

Presidential, Congressional and Policy Changes to the FOLA

Richard Frank USACE Sr Counsel For Information Law (202) 761-8557 Norma Ferguson Army FOIA Office Program Analyst (703) 428-7130 Barbara Garris Army FOIA Office Program Analyst (703) 428-6498



Topics



- President Obama's Day One Memos
- Attorney General Memo
- OPEN Government Act
- Congressional Interest
- Bottom Line
- FOIA Processing Changes
- Other FOIA Issues
- Discussion and Questions

Increased FOIA Emphasis



"In our democracy, the Freedom of Information Act (FOIA), is the most prominent expression of a profound national commitment to ensuring an open Government."

President Obama, January 21, 2009

The President's Transparency and Open Government Memo



- Government should be transparent
- Government should be participatory
- Government should be collaborative
- Open Government Directive that "instructs" agencies to take "specific actions" Developed in a public forum, expected out this fall.

The President's FOIA Memo



- Signed and issued during first full day in office
- Establishes "a new era of open Government"
- Directs that agencies respond to requests promptly and in a spirit of cooperation
- Encourages agencies to make information available before it is requested, using modern technology
- Directs Attorney General to issue guidelines

Attorney General's FOIA Guidelines



- Provide guidance implementing the "openness" requirements in the President's Memo
- Direct Agencies to improve their FOIA programs and hold agencies accountable for their program
- Provide that all agency employees are responsible for FOIA and direct agencies to address how agency personnel support the FOIA Office in responding to requests
- Require that agencies report each year on efforts to improve FOIA operation and facilitate disclosure

OPEN Government Act of 2007



- Request processing changes
 - Limits Time to respond and to refer requests
 - Limits Fee collection for delinquent responses
 - Track requests and provide status notification
- FOIA Liaison
- National Archives mediation and policy review
- Agency responsible for paying litigation costs and attorney fees
- Litigation costs and attorney fees are easier to recover



Congressional Scrutiny

- Senate Committee on the Judiciary hearing 30 Sep 2009
- Witness from National Security Archive discussed agency backlogs
- Identified Army request 15 to 10 years old
- Continue Improvement Programs to Reduce Backlogged Requests
- Possibility of further legislative assistance if goals are not met

Bottom Line What Does This Mean for Use

- A New Era of Open Government
 - Be Open
 - Be Nice
 - Be Dedicated
 - Be Proactive
- Increased Emphasis on FOIA Programs
- New Processing Requirements

Be Open



- President's Memo
 - "presumption in favor of disclosure"
 - "clear presumption: In the face of doubt, openness prevails"
- Attorney General Guidelines
 - "foreseeable harm standard"
 - "encourage ... discretionary disclosures"
- Office of Information Policy Guidance
 - "sea change in ... transparency"
 - "must alter their mindset ... must think about the FOIA differently ... view all FOIA decisions through a prism of openness"

Be Nice



- President's Memo
 - "spirit of cooperation"
 - "agencies are servants of the public"
- Attorney General Guidelines
 - Avoid "unnecessary bureaucratic hurdles"
 - "work proactively"
- Office of Information Policy Guidance
 - "work to insure that the process of requesting information is easy"
 - "simplify and improve ... interaction with FOIA requesters"
- Army
 - Requester is not an adversary, provide prompt correspondence, call to clarify, help formulate/tailor requests

Be Dedicated



- President's Memo
 - "act promptly"
 - "disclosure should be timely"
- Attorney General Guidelines
 - "agencies should make it a priority to respond in a timely manner"
 - "agency must be fully accountable for its administration of the FOIA"
 - "we must all do our part to ensure open Government"
- Office of Information Policy Guidance
 - "require all agencies, ... to examine their entire approach to providing information to requesters in order ... to respond more promptly"
- Means
 - Work Harder- Work Faster?

Be Proactive



- President's Memo
 - "take affirmative steps to make information public"
 - "use modern technology to inform citizens"
 - "a new era of open Government"
- Attorney General Guidelines
 - "readily and systematically post information online in advance of any public request"
- Office of Information Policy Guidance
 - "work proactively to post information online in advance of FOIA requests"
 - "establish procedures whereby records of interest to the public are routinely identified and systematically posted"

Bottom Line Increased Emphasis on FOIA



- Agency FOIA programs must be improved, and agencies will be held accountable
- Commanders need to direct all agency personnel to place a higher priority on timely assistance to FOIA personnel
- Recognize importance of FOIA professionals and their first line interactions with the public
- Increased Reporting Monthly Reports on Delinquent Requests, yearly on efforts to facilitate disclosure

Bottom Line Increased Emphasis on FOIA



- Business as usual will likely not satisfy the Obama Administration's intent
- We must improve our FOIA compliance
- More intensive efforts are necessary
- We will likely need to devote more resources to FOIA compliance
- Continue FOIA Improvement Initiatives

New Processing Requirements Presumption of Disclosure



- Applies to all reviews and decisions
- Ask, what can I release? (DOJ "change in mindset")
- Do not withhold merely because information falls within an Exemption – No categorical exclusions
- Need foreseeable harm or disclosure prohibited by law to withhold
- Discretionary release when appropriate
- Partial release when appropriate
- Disclosure is NOT absolute

New Processing Requirements Procedures



- ■Still Ask: Does it fit within an exemption?
- Exemptions 1, 3, 4, 6, and 7(C)

Are all requirements for the exemption met?

- Does the information fit within a harm protected by one of the exemptions?
- 2. Can the harm be articulated, not abstract?
- 3. Review for partial release

If the requirements are met - withhold

Exemptions 2, 5, 7, 8 and 9

Are all requirements for the exemption met?

- 1. Review for harm does the information fit within a harm protected by one of the exemptions? If not release, if yes:
- Can the harm be articulated, not abstract (see Foreseeable Harm test), if not release, if yes:
- Consider Discretionary release (use your judgment)
- 4. Review for partial release
- 5. Remember the principles of openness Public right to know, not meant to hide errors or embarrassment, when in doubt openness prevails . . .

New Processing Requirements Foreseeable Harm



- Must reasonably foresee that disclosure would harm an interest protected by one of the exemptions or that disclosure is prohibited by law.
- Must be able to articulate the harm, it cannot be speculative or abstract.
- Harm Review
 - Review type, content, age, character
 - Not type of document or where filed
 - Program harm
- Cannot withhold to protect officials from embarrassment or to keep errors or failures from being released.
- Disclosure obligation is not absolute, but "In the face of doubt openness prevails"

New Processing Requirements Foreseeable Harm Tests



- Mixed Signals, or Case-by-Case Review
 - Torture Memo Test National Security Issues
 - Torture Picture Test
 - White house Visitor List
 - Recovery.gov
 - 5-day publishing of legislation
- Will the new rules, when combined with the ease of recovering costs and attorney fees encourage litigation?

Other FOIA Issues



- Coordination with Public Affairs
- DOJ, Office of Information Policy Guidance (OIP)
 "Creating a 'New Era of Open Government'"
- Executive Order 13392, FOIA Improvement
- NARA FOIA Ombudsman/Mediator
- DoD New Manual, Transparency Plan
- New Army FOIA Management Team
- Reports
 - Monthly Backlog
 - Annual Report Expanded and will include Agency efforts to improve FOIA and Facilitate disclosure
- Assistance:
 - Army FOIA Office
 - DoD FOIA Hotline, 703-696-3329
 - DOJ Office of Information Policy, 202-514-FOIA



Discussion? and Questions?